Adobe Student File Transfer

Frequently Asked Questions

What is Adobe Student File Transfer?

Adobe Student File Transfer (SFT) is a year-round Adobe file copy service that anyone with an active, federated (enterprise-based) school account can use to copy files to their personal Adobe account.

How does Adobe Student File Transfer relate to the Student Asset Migration service?

Adobe Student File Transfer replaces the Student Asset Migration tool that was previously aimed at graduating students leaving the institution who wanted to take their Adobe creations with them.

How can I access Adobe Student File Transfer?

Users can access Adobe Student File Transfer at this link: *graduation.adobe.com*.

Is Adobe Student File Transfer open to all students, faculty, and staff of an education institution?

Yes, Adobe Student File Transfer is available to all students, faculty, and staff of an educational institution as long as they have an active, federated-identity school account used to access Adobe products on their school domain.

What kinds of school accounts can be used with Adobe Student File Transfer, and what account types are not supported?

Generally, if your school provided you with an account to use Adobe software, it should be supported by Student File Transfer. Typically, federated accounts will have usernames like studentname@schoolname.edu. In contrast, free or paid student/teacher plans you acquired on your own (i.e., not issued by your school) are not federated accounts and will not be supported by the service.

How does Adobe Student File Transfer work?

Adobe Student File Transfer works by copying all of the files it finds in your school account over to your personal Adobe account. You will be asked to log in to both accounts prior to starting the transfer, and when complete, you will receive an email providing a summary of the transfer operation.

Do I need to create a new personal account to transfer my files, or can I use my existing personal account?

Users can use their existing Adobe personal account. If they don't already have an Adobe personal account, the Student File Transfer service will help users create one as part of the process.

What happens if I don't have enough space in my personal account to copy all my school files?

Ideally, you should remove any non-essential files from your school and/or personal accounts ahead of time to ensure you have enough space for the transfer. However, if you run out of space during the transfer and are not able to copy all your files, you can either remove non-essential files from your personal account or add storage space through another Adobe account plan. Once space becomes available, you can restart the transfer and any remaining files will be copied over.

FAQ *(continued)*

Is this a one-time transfer?

No, the service can be used any number of times to copy files from your school account to your personal account.

After I transfer my files, will they no longer be available in my school account?

No. The service copies files, rather than moves them, so the original files will still be in your school account even after completing the transfer.

What if I edit a file on my school account after I already completed the transfer?

Student File Transfer keeps track of the files you previously copied from your school account to your personal account. If any files are added or updated, they will be copied over when you re-run the transfer process.

Does Student File Transfer enable you to transfer files from a personal account back to an active federated school account?

No. Student File Transfer works only from a federated school account to a personal account.

Can I migrate assets across geographical regions?

Migrating assets from one geographical region to another is not supported. Your school and personal account must be located in the same geographical region. For example, if your school account is in the United States, you cannot transfer assets to a personal account in Japan. International students returning to their home countries might have to migrate assets manually.

Do I have access to Adobe Creative Cloud applications and services in my new personal account?

A free Adobe account does come with a number of free entitlements, including Adobe Express, Adobe Firefly, Adobe Acrobat Web, and more, in addition to 5GB of storage. Students can go to *www.adobe.com*, click "Sign in," and then click "Create an account" to get a free account. Once they have logged in, they can see a full list of all the free services provided. A free account does not include access to a number of other Adobe applications, such as Adobe Photoshop, Adobe Illustrator, Adobe Premiere Pro, etc. It also does not include access to premium services and content. If a user wants access to these products, they must obtain a paid personal plan that includes them. The same goes for any premium content or services they used with their school projects.

What happens if I have school project files that include premium content?

If your school project files include any premium content, that content typically will not be supported once the files are transferred to a free personal account. The premium content may still be viewable from your personal account, but you will not be able to save or export the project until all premium content is removed or you switch to an Adobe account plan that includes premium entitlements.

Does Student File Transfer support Adobe Behance or Adobe Portfolio account migration?

Adobe Student File Transfer does not currently support Behance or Portfolio assets as part of its normal file copy process. However, if a student used either of these products during their time at school and has an existing profile on their school account, they can migrate those assets to a personal account as well using separate processes. Instructions about how to use the Portfolio transfer service is documented here, and information about moving a Behance profile between accounts can be found here.

Note: *The Behance and Portfolio tools are both one-time account migrations, unlike Student File Transfer which is an anytime file copy service. Students who use these tools should take those differences into consideration when determining their file and account transfer plans.*

Do Adobe XD assets and shared links migrate?

Adobe XD prototypes and design links on published pages do not work after you migrate to a personal account. The files are moved to the "files" directory. However, the links on the published page will not resolve. Remove shares from the published files, and unpublish prototypes and designs, before the migration.

Do previously downloaded Adobe stock photos copy via Student File Transfer?

Adobe Stock photos already downloaded from Adobe Stock and saved to the Creative Cloud files directory migrate just like other assets. You cannot download more photos from Adobe Stock in the new account.

FAQ *(continued)*

What happens to collaboration features like shared links, shared files, and comments when I copy school project files to my personal account?

As a rule, any content added to project files by anyone other than yourself will not be transferred when copying files to your personal account. This includes features like sharing links and comments added by other users as part of group projects, as well as files that were shared with you that you do not own. Files that you created and shared with others are copied over, but sharing links are not preserved.

If Adobe Fonts do not transfer, what happens to the fonts I used in my website?

Adobe Fonts are removed from your local machine after you migrate assets. Any website created with Adobe Fonts will revert to non-paid fonts after migration.

What products work with Student File Transfer?

This is a partial list of the Adobe products that Student File Transfer supports. Please note that only files that are stored in the Adobe cloud can be copied. Any files stored locally on a user's computer will not be included in the transfer.

Supported products (as of May 2024)	Unsupported products (as of May 2024)
Adobe Express	Adobe Photoshop Lightroom
Adobe Photoshop	Adobe Portfolio (offers standalone migration process)
Adobe Illustrator	Adobe Behance (offers standalone migration process)
Adobe InDesign	Adobe Premiere Rush
Adobe XD	Frame.io
Adobe Fresco	—
Adobe Aero	—
Adobe Acrobat	—
Adobe Photoshop Express (mobile)	—
Adobe Firefly	—
Adobe Creative Cloud libraries	—
Adobe Premiere Pro (cloud files)	—