

TOP TEN TIPS

Information for new international students

1. **Check in to your accommodation** - Print off your Boarding Pass from your [accommodation portal](#). If you are staying on College Lane campus pick up your key at The Oval. If you are staying on De Havilland campus, pick up your key at the Residential Services Office.
2. **Get connected to Wi-Fi & download Ask Herts** – You will need your student login details (username & password) to access Wi-Fi on campus. Once connected, download the Ask Herts app '[Herts Mobile](#)'. If you have any problems getting connected, or don't know your login details, contact the Helpdesk in the LRC – helpdesk@herts.ac.uk
3. **Stage 1 online registration** - You will receive an email with instructions on how to self-enrol. Complete your stage 1 online registration for your course before attending your Stage 2 face-to-face registration.
4. **Collect your visa** - If you have been issued with a 30-day travel vignette, you must collect your Biometric Residence Permit (BRP) within 10 days of arriving in the UK.
 - If you asked for your BRP to be delivered to the University, wait for an email from the Student Centre confirming that we have received your BRP card. You'll then receive instructions on how to collect your BRP card.
 - If collecting your BRP from a Post Office, take your passport and BRP collection letter with you to the Post Office. Check your BRP collection letter to see when the BRP card will be available at the Post Office.
5. **Register on your course** - A registration session for your course will take place **in person** when you arrive at the University (Stage 2). The date, time and location of your session will be provided in your [Joining Instructions](#) or given to you as part of your induction process on the course. At your registration Stage 2 session, you will also collect your UH student ID card.
6. **Register with the Police if required** - Some international students are required to register with the police upon their arrival in the UK. Check your yellow 30-day travel vignette and your BRP collection letter for the words: **Police registration within 7 days of UK entry/Pol Registration**.
7. **Register with a doctor** - It is important that you register with a doctor in case you have any health problems while you are in the UK. If you are living in Hatfield, you can register at the Medical Centre in the Hutton Hub.
8. **Open a bank account** - One of the first things that you will want to do is open a bank account so you have a safe place to keep your money and can receive funds from your friends and family abroad. You can [request a bank letter](#) and open an account once you have completed Stage 2 registration.
9. **Join the National Union of Students (NUS)** – When you join the NUS, you can apply for an NUS student discount card, which will entitle you to discounts at participating restaurants and shops. Visit [TOTUM | Hertfordshire Students' Union](#) for more information.
10. **UNO bus** – The University's bus company runs local buses throughout Hertfordshire and into North London, and fast direct links to and from the University and between campuses. Visit <http://www.unobus.info/> for more information.

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